



Innovative TIPS Contract Vendor Information

Innovative has been awarded a direct contract with TIPS (The Interlocal Purchasing System) as a source of supply for Furniture. This agreement is available for use by all schools, colleges, universities, cities, counties and other government entities in all 50 states, if permitted by the jurisdictions of the governmental entities.

Contract #: 200301

Furniture, Furnishings & Svcs

Vendor #: NA

Effective: May 25th, 2018

Expires: May 28th, 2021

INNOVATIVE ORDERING INFORMATION

Orders are to be made out to the dealer working with the customer.

All orders must first be e-mailed to TIPS for verification at tipspo@tips-usa.com

**Orders must reference the TIPS contract number 200301.*

*Hat Contract and Sis Ergo product is listed on the Innovative TIPS Contract.

DISCOUNTS/PRICE LISTS/DEALER FEES:

All Innovative, Hat and SIS products are available on this contract.

Product Line	End-User Discount	Freight Charges
Innovative	50%	Standard freight charges apply for all product lines.
HAT	63%	
SIS Ergo (excl. Accessories)	63%	
Sis Ergo Accessories	50%	

*Utilizes Innovative price list effective January 2019 and Hat Contract price list effective July 2019, April 2020 Sis Ergo.

FREIGHT TERMS/DELIVERY:

FOB Destination: *Innovative will pay freight to all locations within the continental US. Standard lead-times will apply.*

SERVICES:

Design services are available at the minimum rate of \$60.00 per hour, quoted on a project-by-project basis. Installation services are available at a minimum rate of \$55 per hour, quoted on a project-by-project basis. This service may require union rates and labor. Non-normal conditions can be quoted on a case-by-case basis.

**Futher contract information maybe be found by visiting the TIPS website:
<https://www.tips-usa.com>**

PAYMENT TERMS:

Net 30 Days

Minimum/Maximum Order

None

Accepted Payment Method

American Express, VISA, Mastercard, Check

INNOVATIVE WARRANTY:

Innovative Office Products LLC - for their products: Seller warrants that its products will be free from defects in material and workmanship when the title passes to the buyer. Seller will repair or replace, at its discretion, any defective product without charge (shipping charge excluded) for a period of 10 years (exception: 1 year for busby, 5 years for Winston workstation, 3 years for tablik and 1 year for bild motorize column) after the original date of sales, unless the product damage resulted from buyer abuse, misuse or negligence, seller may require proof of purchase before performing any repairs or replacing any products during the warranty period. Except as specifically set forth above, seller makes no warranties, express or implied and specifically disclaims any warranty of merchantability or fitness for a particular purpose. Repair or replacement of the product ordered from seller shall be buyer exclusive remedy.

HAT WARRANTY:

HAT Contract warrants that all adjustable base products will be free from defects in its material and workmanship, as described below, for lifetime on mechanical parts and 7 years on electrical components Pedestals are warranted for a lifetime and pedestal cushions are warranted for 2 years. Dividers are warranted for 5 years. For exclusions: www.hatcontract.com/sales-and-support/warranty/ Keyboard Trays are warranted for 5 years on the mechanism and 1 year on wrist rest.

SIS ERGO WARRANTY:

Sis Ergo warrants all table frames to be free of defects in materials and craftsmanship for the life of the product to the original customer. All electric motors, controls, and actuators receive a full five-year warranty, and springs receive a full 10-year warranty, based on normal usage (consisting of a 5-day work week at 8 hours a day) during the warranty period. We shall replace, at our option and cost, any products that fail to conform to the warranty (some exclusions apply, please see www.sisergo.com for details and exclusions.)

CANCELLATION POLICY:

No charge prior to production. Once in production the contractor shall be entitled to collect cost incurred if products are not sold within a reasonable period. Written approval subject to transportation, inspection and charge if not sold within 120 days.

RESTOCKING/RETURN POLICY:

Items can be return at no charge if it is return before thirty (30) days. After 30 days of original shipment, a restocking fee of 15% will be applied. Standard items totaling value of more than \$1000 may be returned if in resalable conditions.

INNOVATIVE CONTRACT INFORMATION:

Agencies and Dealers may contact Innovative Customer Service at:

Phone: 800.524.2744

Fax: 610.253.9521

E-Mail: customerservice@innovativeworkspaces.com