

VENDOR CONTRACT

Between CDI Computer Dealers Inc and
(List Vendor or Company Name)

THE INTERLOCAL PURCHASING SYSTEM (TIPS) For Refurbished Computers and Equipment #07012215

General Information

The contract shall include the contract, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation and the awarded vendor's proposal. Once signed, if the awarded vendor's proposal varies or is unclear in any way from the TIPS contract, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor's proposals, task orders, purchase orders and any adjustments which have been issued.

The following pages will constitute the contract between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final contract. NOTE: The award of this contract to vendor is made following all requirements to meet the Competitively Bid Procurement Laws.

The Vendor Contract ("Contract") made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as "TIPS" respectfully) a government cooperative purchasing program authorized by the Region VIII Education Service Center, having its principal place of residence at 4845 North US Hwy 271, Pittsburg, Texas 75686. This contract consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

Terms and Conditions

Freight

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

Warranty Conditions

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

Customer Support

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

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Contracts

All contracts and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

Contracts for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or repair of buildings.

Tax exempt status

A taxable item sold, leased, or rented to, or stored, used, or consumed by, any of the following governmental entities is exempted from the taxes imposed by this chapter: (1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States; (4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

Assignments of contracts

No assignment of contract may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

Disclosures

1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.
2. Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

Renewal of Contracts

This contract period is for one (12) months with an option for renewal for 2 consecutive years. Total term of contract can be up to 3 years if sales are reported through the contract and both parties agree.

Shipments

The Vendor shall ship ordered products within five (5) working days after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and the requesting entity as to why the product has not shipped and shall provide an estimated shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

Invoices

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

Payments

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

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Pricing

The Vendor contracts to provide pricing to TIPS and its participating governmental entities that is the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the contract. The Vendor agrees to not sell to TIPS members at a price lower than can be obtained thru the TIPS contract.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the Two Percent 2% participation fee to be remitted to TIPS by the Vendor. Vendor will not show adding the 2% per total purchase to the invoice presented to customer.

Participation Fees

Vendor or vendor assigned dealer contracts to pay 2% on all sales to TIPS on a monthly submission report. The Vendor or vendor assigned dealer is responsible for keeping record of all sales that go through the TIPS contract. Report may be sent to TIPS electronically while check for the 2% is mailed. Failure to pay the 2% participation fee will result in termination of contract.

Indemnity

1. **Indemnity for Personality Contracts.** Vendor agrees to indemnify and hold harmless and defend TIPS, its member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, member(s), officers, employees, or agents.
2. **Indemnity for Performance Contracts.** The Vendor agrees to indemnify and hold harmless and defend TIPS, its member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, its member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractor, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this contract whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, its member(s), officers, employees, or agents.

Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.

Pursuant to §271.159, TEXAS LOC. GOV'T CODE, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

Multiple Vendor Awards

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TIPS reserves the right to award multiple vendor contracts for categories when deemed in the best interest of the membership. Bidders scoring 80% or above will be considered for an award. Categories are established at the discretion of TIPS.

State of Texas Franchise Tax

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the contract or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on contract at any time.

Purchase Order Pricing/Product Deviation

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 24 hours of receipt of order.

Cancellation for non-performance or contract deficiency

TIPS may terminate any contract if Vendor has not used the contract, or if purchase volume is determined to be "low volume" in any 12-month period. TIPS reserves the right to cancel the whole or any part of this contract due to failure by awarded vendor to carry out any obligation, term or condition of the contract. TIPS may issue a written deficiency notice to awarded vendor for acting or failing to act in any of the following:

- Providing material that does not meet the specifications of the contract;
- Providing work and/or material that was not awarded under the contract;
- Failing to adequately perform the services set forth in the scope of work and specifications;
- Failing to complete required work or furnish required materials within a reasonable amount of time;
- Failing to make progress in performance of the contract and/or giving TIPS reason to believe that awarded vendor will not or cannot perform the requirements of the contract; and/or
- Performing work or providing services under the contract prior to receiving a TIPS reviewed purchase order for such work.

Upon receipt of the written deficiency, awarded vendor shall have ten (10) days to provide a satisfactory response to TIPS. Failure to adequately address all issues of concern may result in contract cancellation. Upon cancellation under this paragraph, all goods, materials, work, documents, data and reports prepared by awarded vendor under this contract shall become the property of the Member on demand.

Member Purchasing Procedures

Purchase orders are issued by participating member to the awarded vendor as follows:

- Make PO payable to Awarded Vendor.
- List TIPS Vendor Contract # on PO.
- Email PO as a pdf attachment to tipspo@tips-usa.com
- Vendor will receive the PO from the TIPS PO System. Vendor is required to follow the link in the email and open each PO to complete the return acknowledgement process to TIPS.

Form of Contract

The form of contract for this solicitation shall be the Request for Proposal, the awarded proposal(s) and best and final offer(s), and properly issued and reviewed purchase orders referencing the requirements of the Request for Proposals. If a vendor submitting an offer requires TIPS and/or Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal.

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Vendor contract documents: TIPS will review proposed vendor contract documents. Vendor's contract document shall not become part of TIPS's contract with vendor unless and until an authorized representative of TIPS reviews and approves it.

Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the contract. TIPS reserves the right to stop work and/or cancel contract of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

Novation

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this contract, a successor in interest must guarantee to perform all obligations under this contract. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the contractual obligations of awarded vendor.

Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until Member includes the cost of site preparation in a purchase order. Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present. Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge.

Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

Smoking

Persons working under contract shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

Invoices

The awarded vendor shall submit invoices to the participating entity clearly stating "Per TIPS Contract #". The shipment tracking number or pertinent information for verification shall be made available upon request.

Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this contract by awarded vendor must have prior approval from TIPS.

Supplemental agreements

The entity participating in the TIPS contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor. TIPS, its agents, members and employees shall not be made party to any claim for breach of such agreement.

Legal obligations

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded contract thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

Audit rights

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Contract. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

Force Majeure

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

Services

When applicable, performance bonds will be required on construction or labor required jobs over \$100,000 and payment bonds on jobs over \$25,000 or awarded vendor will meet the member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the member and added to the purchase order.

Scope of Services

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the member provides a general scope, but the awarded vendor should provide a written scope of work to the member as part of the proposal. Once the scope of the job is agreed to, the member will issue a PO with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the member. If special terms and conditions other than those covered within this solicitation and awarded contracts are required, they will be attached to the PO and shall take precedence over those in the base contract.

Project Delivery Order Procedures

The member having approved and signed an inter-local agreement may make a request of the awarded vendor under this contract when the member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the member as soon as possible, but must make contact with the member within two working days.

Scheduling of Projects

Scheduling of projects (if applicable) will be accomplished when the member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the member inspect the work for acceptance under the scope and terms in the PO. The member will issue in writing any corrective actions that are required. Upon completion of these items, the member will issue a completion notice and final payment will be issued.

Support Requirements

If there is a dispute between the awarded vendor and member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party.

TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

Special Terms and Conditions

It is the intent of TIPS to contract with a reliable, high performance vendor to supply commodities to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- **Contracts:** All vendor purchase orders **must be emailed** to **tipspo@tips-usa.com**. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the address/email above within 24 business hours and confirm its receipt with TIPS.
 - **Promotion of Contract:** It is agreed that Vendor will encourage all eligible entities to purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor and not through TIPS contract is not acceptable to the terms and conditions of this contract and will result in removal of Vendor from Program. Vendor is expected to use marketing funds for the marketing and promotion of this contract.
 - **Daily Order Confirmation:** All contract purchase orders will be faxed twice daily from TIPS to vendor. The vendor must confirm receipt of orders to the member (customer) within 24 business hours.
 - **Vendor custom website for TIPS:** If Vendor is hosting a custom TIPS website, updated pricing must be posted by 1st of each month.
 - **Back Ordered Products:** If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.
-

Check one of the following responses to the General Terms and Special Terms and Conditions:

(x) We take no exceptions/deviations to the general and special terms and conditions.

(Note: If none are listed below, it is understood that no exceptions/deviations are taken.)

() We take the following exceptions/deviations to the general and special terms and conditions. All exceptions/deviations must be clearly explained. Reference the corresponding general or special terms and conditions that you are taking exceptions/deviations to. The proposer must clearly state if you are adding additional terms and conditions to the general or special terms and conditions. Provide details on your exceptions/deviations below:

(Note: Unacceptable exceptions shall remove your proposal from consideration for award. TIPS shall be the sole judge on the acceptance of exceptions/deviations and TIPS's decision shall be final.

Vendor Profile

1.1. Minority/Women Business Enterprise (Required by some participating governmental entities)

Vendor certifies that his firm is a HUB and/or M/WBE Yes No
(If yes, vendor must provide certificate in Section 7 (Certificates))

1.2. Certification of Residency (Required by the State of Texas)

Company submitting bid is a Texas resident bidder. Yes No

Vendor's principal place of business is in the city of Markham State of Ontario (Canada)

1.3. Felony Conviction Notice (Required by the State of Texas)

My firm is, as outlined in the Instructions to Bidders:

- A publicly held corporation; therefore, this reporting requirement is not applicable.
 Is not owned or operated by anyone who has been convicted of a felony.
 Is owned or operated by the following individual(s) who has/have been convicted of a felony:
If the 3rd box is checked, a detailed explanation of the names and convictions must be attached.

1.4. Pricing Information

- 1.4.1. In addition to the typical unit pricing furnished herein, the Vendor agrees to furnish all current and future products at prices that are proportionate to Dealer Pricing. Yes No
If answer is no, attach a statement detailing how pricing for TIPS participants would be calculated.
- 1.4.2. Pricing submitted includes the 2% TIPS participation fee. Yes No
- 1.4.3. Vendor agrees to remit to TIPS the required 2% participation fee. Yes No
- 1.4.4. Additional discounts to TIPS members for bulk quantities? Yes No

1.5. Vendor Service

- 1.5.1. Average shipping time after receipt of customer order is 10 working days.
- 1.5.2. Which description best describes your company's position in the distribution channel?

- | | |
|--|--|
| <input type="checkbox"/> Manufacturer direct | <input type="checkbox"/> Certified education/government reseller |
| <input type="checkbox"/> Authorized distributor | <input type="checkbox"/> Manufacturer marketing thru reseller |
| <input checked="" type="checkbox"/> Value-added reseller | <input type="checkbox"/> Other _____ |

- 1.5.3. Company experience in this category. 33 Years

The Vendor can provide services and/or products to all 50 US States? Yes No
If answer is no, please list which states can be served _____

Prices are guaranteed for: (Standard Term is "Term of Contract") Term selected will affect scoring.

____ Month(s); or ____ Year(s); or ____ Term of Contract

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Company and/or Product Description: (This information will appear on the TIPS website for your company, if awarded a TIPS contract.) Limit 750 characters.

CDI is North America's largest supplier of recertified, brand name I.T. hardware to the educational market, shipping over 30,000 units every month. Our strength is product quality. We have spent a tremendous amount of resources to ensure our testing line is the most advanced, effective way to refurbish technology products specifically for educational customers. Our extensive testing and attention to detail have resulted in failure rates lower than those on new equipment. We also add services like Hot Swap and Custom Imaging to further reduce the time you spend installing and maintaining the equipment. Combine this with our customer service policy and you get the best of all worlds - inexpensive equipment with better service and reliability.

If applicable, vendor should list Reseller/Dealers here or provide listing as attachment to proposal.

Dealer Name _____ Tel _____

Address _____ Fax _____

Primary Contact _____ Email _____

Dealer Name _____ Tel _____

Address _____ Fax _____

Primary Contact _____ Email _____

Dealer Name _____ Tel _____

Address _____ Fax _____

Primary Contact _____ Email _____

Dealer Name _____ Tel _____

Address _____ Fax _____

Primary Contact _____ Email _____

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ALL SALES CALLS WILL BE DIRECTED TO THE TWO INDIVIDUAL VENDOR CONTACTS LISTED BELOW. THESE TWO CONTACTS WILL BE RESPONSIBLE FOR KNOWING THE TIPS CONTRACT AND CONTRACT PRICING. THESE NAMES WILL BE LISTED ON THE TIPS WEBSITE AS PRIMARY AND SECONDARY CONTACTS FOR THE AWARDED CONTRACT.

Primary Contact:

Name: Michael McKean

Title: Sales Manager

Email: mmckean@cdicomputers.com

Phone: 888-226-5727 x. 3858

Fax: 800-449-5920

Mobile: _____

Secondary Contact:

Name: Aurelea Gumiela

Title: Bid Manager

Email: agumiela@cdicomputers.com

Phone: 888-226-5727 x. 3855

Fax: 800-449-5920

Mobile: _____

Administrative Fee REPORTING TO TIPS – You will receive a Monthly Report by Email to submit with a check for 2% on all sales that go through this contract. Please list below who will be responsible for collecting and reporting these sales to TIPS:

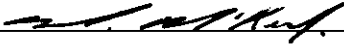
Contact person: Aurelea Gumiela
Email: agumiela@cdicomputers.com
Telephone: 888-226-5727 x. 3855

WORDS FOR “SEARCH ENGINE” - Please list words to be posted on your company’s page on the TIPS website (if you receive an award from this proposal). Words may be product names, manufacturers, or other words that are associated with the category of award. **YOU MAY NOT LIST NON-CATEGORY ITEMS.** Words to be included in the Search Engine for my Company (Limit 500 words): cdi refurbished computers, cdi recertified computers, cdi, computers, computer, dealers, computer dealers, refurbished, recertified, desktops, personal computer, small form factor, mini tower, laptop, notebook, discount, Canada, United States, USA, US, discount, pc, tablets, warranty upgrade, lcds, monitors, displays, charging cart, storage cart, mobile cart, pcs, dell, hp, lcd, optiplex, latitude, unobook, mobilab, microsoft authorized refurbished, education, educational computers, computers Canada, computer Canada, cloud computing, dell computers, computer desk, cdi warranty, zero cost of ownership, \$0 cost of ownership, edugear, education ready tablet, windows 8.1, windows 7, HP Elite, HP Pro, elitebook, core 2 duo, core i5, core i3, extended warranty, warranty upgrade, ipad cart, tablet cart, chromebook, windows 7 certificate of authenticity, monitor, display, intel baytrail, touch screen, zero cost of ownership guarantee, \$0 cost of ownership guarantee, dual camera, attachable keyboard, stylus, protective case, cdi education software suite, sync cart, i.t. hardware, IT, i.t., IT hardware, cdi certified process

CONTRACT Signature Form


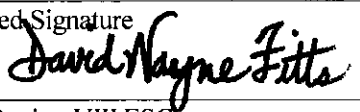
The undersigned hereby proposes and agrees to furnish goods and/or services in strict compliance with the terms, specifications and conditions at the prices quoted unless noted in writing. The undersigned further certifies that he or she is an authorized agent of the company and has authority to negotiate and contract for the company named below.

Note: The information in BOLD will be the PRIMARY COMPANY INFORMATION listed on the Vendor Page.

Company name CDI Computer Dealers Inc.
Mailing Address 130 South Town Centre Blvd.
City/State/Zip Markham, Ontario, L6G 1B8
Telephone No. 888-226-5727
Fax No. 800-449-5920
E-mail address mmckean@cdicomputers.com
Authorized signature 
Printed name Michael McKean
Position with company Sales Manager
EMAIL FOR ALL PO's WILL BE SENT Email kghorashi@cdicomputers.com
Person Responsible for PROCESSING PO's Name Kaveh Ghorashi
Telephone to Contact the PO Person Phone 888-226-5727 x. 3830
Company Website http://cdicomputers.com

It is very important that if the PO person changes that TIPS is notified immediately.

This contract is for a total TERM of three years, but is reviewed and renewed every 12 months. Vendors shall honor the participation fee for any sales made based on the TIPS contract. Failure to pay the fee will be grounds for termination of contract and will affect the award of future contracts.


TIPS Authorized Signature

Approved by Region VIII ESC

1-22-15
Date
1-22-15
Date



TEXAS EDUCATIONAL REFERENCES

Last year we sold over 300,000 computers and peripherals to North American schools.
Let your peers tell you about their experience with CDI.

Abilene Independent School District
Gene Skaggs - Technology Services Manager
Phone: 325-677-1444
Email: morris.skaggs@abileneisd.org

Aubrey Independent School District
Edgar Jackson - Special Projects/Instructor
Phone: 940-668-0060
Email: ejackson@aubreyisd.net

Avalon Independent School District
Dwayne Betik - Technology Director
Phone: 972-627-3251 x104
Email: dbetik@avalonisd.net

Bloomburg Independent School District
Micah Birchfield - Director of Technology
Phone: 903-728-5216
Email: mbirchfield@bloomburgisd.net

Crowley Independent School District
Jerry Allen - Technology Coordinator
Phone: 903-994-2260 x2227
Email: jerry.allen@crowley.k12.tx.us

Cumby Independent School District
Greg Caldwell - Technology Coordinator
Phone: 903-994-2260 x2227
Email: greg.caldwell@cumbyisd.net

Denver City ISD
Aaron Pacheco - Technology Coordinator
Phone: 806-592-5812
Email: aaron.pacheco@dcisd.org

Kaufman Independent School District
Angela Corder - Director of Technology
Phone: 972-932-2622
Email: acorder@kaufmanisd.net

Magnolia Independent School District
Rob Miller - Executive Director of Technology
Phone: 281-252-1005
Email: rmiller@magnoliaisd.org

Maypearl Independent School District
Carole Upchurch - Technology Coordinator
Phone: 972-435-1000
Email: cupchurch@maypearlisd.org

Montgomery Independent School District
Jerry Krusleski - Technology Coordinator
Phone: 936-582-1333
Email: jkrusleski@misd.org

Nederland Independent School District
Cindy Laird - Director of Technology
Phone: 409-724-4280
Email: claird@nederland.k12.tx.us

Sheldon Independent School District
Johnny Glenn - Technology Coordinator
Phone: 281-727-2080
Email: JGlenn@sheldon.k12.tx.us

Tomball Independent School District
Tom Brawley - Director of Technology
Phone: 281-357-3052 x4002
Email: thomasbrawley@tomballisd.net



TEXAS EDUCATIONAL REFERENCES

Etoile Independent School District

Steve Horrocks - Technology Coordinator
Phone: 936-465-9404
Email: shorrocks@etoile.esc7.net

Woodson ISD

Richard Sullivan - Technology Coordinator
Phone: 940 345 6521
Email: richard.sullivan@woodsonisd.net

Panola Schools

Bryan Tarjick
Phone: 903-693-6355
Email: btarjick@panolaschools.net

Trinity Lutheran School

Brian Hesse - Reverend
Phone: 806-352-5629
Email: secretary@trinityama.org

Midland ISD

Thomas Holly - Director of Technology
Phone: 432-689-1095
Email: tholly@midlandisd.net

TOP EDUCATIONAL REFERENCES



WE'RE DIFFERENT AND OUR CUSTOMERS THANK US FOR IT



As proof of CDI's years of success working with educational clients, we have amassed an extensive compilation of references. We proudly share these and encourage you to contact them to truly gain a picture of what it is like to do business with CDI Computer Dealers Inc.

We have compiled 13 of our Top Educational References with letters to follow. Contact your peers and ask them what it is like to work in partnership with us.

CUSTOMER		PHONE	
Cesar Rodney School District	Susan Shelor	Technology Coordinator	302-698-4800
North Smithfield School Department	Eric Butash	Director of Technology	401-769-5492 x 2213
McNairy County Schools	Terry Burns	Technology Coordinator	731-645-3267
Metropolitan Nashville Public Schools	Thomas Law	I.T Director	615-259-8583
Abilene Independent School District	Gene Skaggs	Technology Support Manager	325-671-5000 x 4444
Durham District School Board	Jacqui Steer	Principal	905-683-0921
Tomball Independent School District	Thomas Brawley	Director of Technolgy Services	281-357-3052 x 4002
Magnolia Independent School District	Rob Miller	Executive Director of Technology	281-252-1005
Toronto District School Board	Michelle Spear	Contract Specialist	416-395-3998
Escalon Unified School District	Joel Johannsen	Assistant Superintendent	209-838-3591
Cambridge City School District	Steve Fraunfelter	Technical Coordinator	740-439-5021
Mid Valley School District	James Depoti	IT Director	570-307-2141
South Kingstown School Department	Ryan Richard	Network Administrator	401-360-1219

“ A single year savings of more than \$3 million is a major “win” from any point of view. ”

Thomas M. Law
I.T Director-Tennessee

MORE TESTIMONIALS AND REFERENCES AVAILABLE UPON REQUEST. CONTACT US TODAY.



Caesar Rodney School District

7 Front Street, Wyoming DE 19934
Phone: 302-698-4800

To Whom It May Concern:

We have been dealing with CDI computers for the past several years and, along with the need for some new purchases along the way, have slowly integrated the purchase of CDI Certified refurbished systems to meet our district technology needs. This has allowed us to at least double the number of units we can purchase every year with very few drawbacks.

CDI matches or exceeds the warranty given by new manufacturers like Dell or HP, but still provides the same brand name systems our tech department is used to working on. Since they work closely with me to solve any problems, we've had very few issues thus far. The computers are always clean and well tested. Furthermore, the licenses are legal and their customer imaging service allows us to deploy the units faster and with fewer people.

Other than special projects where new machines are required or when purchasing thresholds have been met, we try to source whatever technology we can through CDI.

Thanks,

Name Susan Shelor
Title Technology Coordinator
School Caesar Rodney School District



Thomas M. (Mike) Law
Director, IT
Waverly-Belmont Center
2301 10th Ave. So.
Nashville, TN 37204
(615) 259-8583

May 16, 2012

SUBJECT: Letter of Recommendation

It gives me a great deal of pleasure to provide a testimonial regarding the relationship between the Metropolitan Nashville Public School (MNPS) system and Computer Dealers, Inc. The bottom line is that the relationship that MNPS has forged with CDI is one of the key factors in the success that we have had in continuing to provide updated technology, to meet ever expanding needs, while operating with limited resources. The simplest description of our relationship with CDI is that the relationship between CDI and MNPS has evolved from "vendor-purchaser", to partners in the education process.

As a large school system, we are daily faced with the task of supporting more than 90,000 customers that range from Pre-K students to senior public school executives and elected school board members. Though the support tasks vary, the one constant is that all our customers need access to updated technology. The challenge therefore, is to provide an acceptable level of technology to all users while simultaneously conserving scarce financial resources. The use of CDI as a source for refurbished desktop and laptop computer systems has enabled us accomplish the seemingly contradictory goals of providing high-quality computers that provide more than acceptable "horsepower" at very attractive prices.

Over the past year, MNPS has purchased about \$1.5 million worth of high quality refurbished computers from CDI. Had we opted to purchase new, instead of refurbished, systems we would most likely have spent more than \$4.5 million to purchase the same number of computers. A single year savings of more than \$3 million is a major "win" from any point of view.

Though initial cost is always a factor in any purchase, the ability of a vendor to deliver systems in a timely manner and the willingness and ability to deliver quality "after the sale support" are also important considerations in any purchasing decision. Though I typically purchase systems large quantities, I have never been dissatisfied in the purchase order-to-delivery time frames. Though we purchases a replacement warranty on all systems that we buy, my experience has been that the use of this warranty is the exception rather than the rule. I attribute this to the effective quality control measures that they have in place during the refurbishment process. When replacement has been necessary, the process has been effortless.

The relationship between MNPS and CDI is very strong and will hopefully continue for many years.

Thomas M. Law



Abilene Independent School District

2905 North 6th Street • Abilene, Texas 79603 • (325) 671-5000

To Whom It May Concern,

Hi I am Gene Skaggs Technology Support Manager for Abilene ISD, we have had a relationship with CDI for approximately 7 years during this time we have purchased over 4000 desktops and close to the same number of laptops and are very pleased with our purchases. Ray does an outstanding job of making sure we get what we need and also takes care of any issues such as PO issues or warranty issues.

I can be reached at the following: 1-325-671-5000 ext 4444
or by email: morris.skaggs@abileneisd.org

Sincerely,

Gene Skaggs III
Abilene ISD Technology Support Manager



*Quality Education Today-
for Tomorrow*

CARRUTHERS CREEK
PUBLIC SCHOOL

"Learning for Life"

1 Greenhalf Drive
Ajax, Ontario L1S 7N6
Telephone: (905) 683-0921
Fax: (905) 683-7343
<http://www.durham.edu.on.ca/carruthers>

2nd February, 2012

To whom it may concern

CDI was responsible for installing data projectors at Carruthers Creek public school. The company installed a total of 34 data projectors and screens in classrooms. The installation ran smoothly because they were thorough, efficient and professional throughout the process. They completed a pre inspection, checked for teacher preference of the drop location and projection and advised teachers of best locations when appropriate.

The installation was completed within the timelines given and followed up was done to ensure satisfaction with the work. Throughout the process regular checks were made via email communication and any questions or queries were responded to promptly. Jevon Grant was especially helpful, courteous and professional.

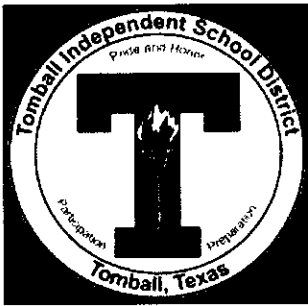
Based on the work done at Carruthers, I would not hesitate to recommend CDI.

Sincerely,

Jacqui Steer

Principal

Carruthers Creek



Tomball Independent School District

Marco,

I want to thank you for working with Tomball ISD on our purchases of desktop replacements. The desktops have worked flawlessly and when we did have an issue, CDI and yourself were extremely prompt in helping us resolve the issue. With the budgets being so tight, the price has been a blessing in helping us try and keep up with our replacement cycle.

Again, thanks for everything you and CDI have done for us.

Thomas Brawley

Director of Technology Services
Tomball Independent School District
TCEA: Area 4 Director
Phone: 281-357-3052 ext. 4002
Fax: 281-357-3287



SOUTH KINGSTOWN SCHOOL DEPARTMENT

153 School Street, WAKEFIELD, RI 02879

Ryan Richard

Network Administrator

(401) 360-1219
FAX (401) 360-1210

October 26, 2011

To whom it may concern:

We have been purchasing refurbished desktop computers and laptops from CDI for the past five years. The lower cost of CDI refurbished systems has allowed us to stretch out a limited technology budget. CDI also provides a five-year warranty. This cuts down on in-house repairs, and provides a lower cost of ownership. It is less expensive for us to replace an aging system that needs repair with a refurbished unit from CDI.

Working with Tom Pitmada, our account representative, has been very easy and a pleasure. Tom responds to calls and emails very quickly and takes ownership of any problems that we might have. We have had very few problems, but if a unit is found to be defective, Tom sends a replacement out as soon as possible and often doesn't wait for us to return the bad unit. Tom goes above and beyond to help with any issues and bring new products to our attention.

I would not hesitate to recommend CDI as a vendor for refurbished computer systems.

Sincerely,

Ryan Richard
Network Administrator
rrichard@skschools.net



I just wanted to take some time out of my busy day to say thank you. As I was working on the 120 Dell Latitude 2110's that you sold me, I thought to myself, I need to say thank you for all the hard work and dedication to our district. I can't thank you enough for working with me on the pricing to make something like that happen for our district. You really do create a personal feel when dealing with a sales person. Let's keep the great relationship up in the future.

James Depoti
IT Director
p. (570) 307-2141
f. (570) 307-1112

Cambridge City Home of the
School District Fighting Bobcats
An Effective School District



6111 Fairdale Road

Cambridge, Ohio 43725

740-439-5021

I have been a frequent buyer from CDI and Joel Miles. CDI and Joel have served us very well over the years. Joel has done an excellent job for us and I have enjoyed working with him. The customer support you receive is very quick, reliable and they make sure to take care of you. If you are looking for good product, good price and great service, I would recommend giving CDI a try.

Sincerely,

Steve Fraunfelter
Technical Coordinator
Cambridge City Schools
Office 740-439-5021

Escalon Unified School District



September 28, 2011

To Whom It May Concern:

It is my pleasure to offer this letter of support for CDI computers. When looking for a viable and cost effective solution for replacing our student computers we have found that CDI truly provides a "zero cost" alternative. This past year we completely refurbished one of our elementary school's lab and classroom computers using 72 of CDI's desktop computers. The computers component make up featured dual core processors, 2 gigs of Ram, adequately sized hard drives and were more than capable of running the variety of applications our elementary school uses. They arrived on time and in excellent shape. When we had issues with two of them they were quickly replaced with no questions asked as per their 3 year warranty policy. This year we have purchased several more as workstations for our food service and transportation departments and have had no issues whatsoever. We will be submitting another order shortly to upgrade our high school student computers this year as part of our annual technology upgrade rotation plan. Based on my previous experiences, I have no reason to doubt that it will be another trouble free process. If further information is needed please do not hesitate to contact me.

Sincerely,

Joel Johannsen
Assistant Superintendent Ed. Services



Purchasing & Distribution Services

5050 Yonge Street, 3rd Floor, Toronto, Ontario M2N 5N8 • Tel: (416) 395-8117 • Fax: (416) 395-9906

ISO 9001:2000 Registered

18 July 2013

To whom it may concern:

Please accept this as a letter of recommendation for CDI Computers.

We began working with CDI in 2007. The Toronto District School Board has used refurbished technology (in combination with new) for many years. Our goal is to maximize student access to technology throughout the entire district and refurbished has proven to be an economically viable addition to our substantial IT infrastructure.

Since the start of our association with CDI, they have delivered approximately 40,000 pc, 20,000 monitors, 6,000 Notebooks, and over 300 MobiLab carts, to our 600+ schools, and special needs programs.

We have now been working with CDI for close to six years and the schools have been pleased with the computers they have received, as well as the high level of service provided. CDI has always been able to adhere to our specific requirements when it comes to delivery and imaging of our computers and the TDSB liability mandate.

We look forward to continuing our relationship with CDI and would highly recommend CDI to other school districts.

Best Regards,

A handwritten signature in cursive script that reads 'Michelle Spear'.

Michelle Spear
Contract Specialist
Purchasing & Distribution Services
Toronto District School Board

McNairy County Schools

170 W. Court Avenue
Selmer, TN 38375
Phone: 731-645-3267
F ax: 731-645-8085

To Whom It May Concern,

My name is Terry Burns and I am the Technology Director at The McNairy County Board of Education. I have been working with CDI Computers for two years to obtain our school's technology goals. To this date CDI has been extremely trustworthy as they understand our schools' needs and challenges.

We often face the dilemma of wanting to provide the students with high quality computers while working with tight budgets. When I contacted CDI, they offered an affordable solution that my district could work with. They assured us that purchasing recertified computers was the best option since they are reliable and the prices would allow us to buy more equipment as opposed to new. We were able to purchase 385 Dell Latitude D620 laptops with 2 gig of RAM and had them deployed rapidly and easily.

Barry Masters is my sales representative. He is an exceptional person. In fact, he is the best individual I have ever worked with. Always ready to help and make things flow with expertise and expedience. Barry is absolutely the best sales rep that I know. He is courteous at all times, and his goal is to totally please the customer. I highly recommend CDI and Barry Masters.

CDI's Customer Service Team and the warranties provided exceeded our expectations. They responded to our technical needs very quickly. They are knowledgeable and experienced with the problems we approach them about. Our Technical staff appreciates the fact that CDI respects their ability to diagnose any problems and their right to decide the right course of action. We have established a solid relationship with CDI since their main goal is to help us achieve ours.

I highly recommend CDI Computers for their expertise, professionalism and desire in helping us fulfill our needs.

Sincerely,

Terry Burns

North Smithfield School Department

PO Box 72 • 83 Green Street
Slatersville, Rhode Island 02876-0072

A Commitment to Excellence

Eric W. Butash
Director of Technology

OFFICE: 401-769-5492 x2213
FAX: 401-769-5493

September 20, 2011

To whom it may concern:

My name is Eric Butash and I am the Technology Director for the North Smithfield School District. During the past 4 years, North Smithfield Schools has purchased hundreds of refurbished products (desktops, laptops, monitors, etc.) from CDI Computers Inc. Their products, pricing, and warranty options has allowed our district to afford more technology equipment while maintaining a quality technology infrastructure within my district.

I've had the opportunity to visit CDI's headquarters this two years ago. I have never been more welcomed by a team of company employees. I found their headquarters to be absolutely amazing. While visiting I was given a personal tour and I found myself in awe. The amount of products coming in and going out of that location is unbelievable. After witnessing their methodical and meticulous process on refurbishing computer equipment, I'm 110% confident that any equipment we order will meet and exceed my purchasing standards. Since we have been purchasing equipment from CDI, we have yet to record any RMA or support calls for the hundreds of laptops and desktops we have ordered. After seeing CDI's operation I can understand why.

My sales representative, Tom Pitimada, has always asked "What can CDI do to help in your schools?" where most vendors simply don't ask or wait for me to call them. For this reason, I feel that CDI is simply an extension of my technology department. Tom completely understands the direction our technology infrastructure is headed and offers solutions to match and achieve our goals.

We plan to continue purchasing more refurbished computers from CDI and highly recommend that you contact Tom Pitimada at CDI. They are a great company and he's a great resource that understands educational issues. This is one technology partner you need to have!

Tom can be reached at TPitimada@cdicomputers.com or 1-888-226-5727 ext 3867.

Please feel free to contact me with any questions.

Sincerely,

Eric Butash
Director of Technology



MAGNOLIA INDEPENDENT SCHOOL DISTRICT
P.O. BOX 459 MAGNOLIA, TX 77353
281-252-1005 FAX 281-252-1007
ROB MILLER, EXECUTIVE DIRECTOR OF TECHNOLOGY

November 10, 2011

To Whom It May Concern,

Over the past year, our district has purchased over 200 refurbished desktop computers from CDI Computer Dealers Inc. So far, we've received systems that function well. The support from the sales and support team has been good. When the time comes, we will purchase additional systems from CDI.

Rob Miller

Magnolia Schools – “Dedicated to be the Best”

WARRANTY & SUPPORT



IT'S SIMPLE: WE OFFER THE EASIEST, MOST COMPREHENSIVE WARRANTY

IN THE INDUSTRY WHILE REDUCING YOUR MAINTENANCE COSTS TO \$0.

We truly understand how frustrating it is to call a customer service line and be put on hold for long periods of time, or be prompted to other lines. Therefore we have eliminated this, so when you call our customer service line, you go directly to them with short wait times and quick response times. This policy sets us apart from our competitors and has gained us a 97% customer satisfaction rating.



50 COST OF OWNERSHIP GUARANTEE

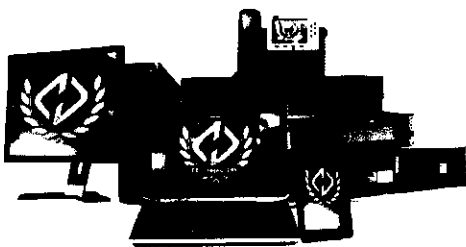
CDI's standard warranty for refurbished devices means there is no cost to maintain your unit and we will never charge for fulfilling the warranty. We pay shipping both ways, we pay for the parts, and we ensure that once you have our units, you will not have to go out of pocket to keep them running. This way you can focus your budget strictly on purchasing the technology you need.

YOU CAN

- Speak to our techs and solve the problem remotely
- Diagnose the problem and request a replacement part (Usually shipped within 24 hours at our charge)
- Send a unit under warranty back to CDI for repairs or request a full replacement (We ship both ways)
- Request a full replacement of any unit under warranty (we ship both ways)
- Suggest any other valid solution and watch our techs implement it

OTHER ADVANTAGES

- All communication responded to within 24 hours (average under 2 hours)
- Replacement units are cross shipped (we don't wait for you to send the bad part back)
- Custom Online Portal allows self-serve warranty requests and tracking
- Years of expertise with school-specific issues
- Single contact who will solve all issues without transfers or delays
- In-house staff in all positions



CUSTOMER SERVICE / TECHNICAL SUPPORT

Phone: 1-888-314-4471

Email: service@cdicomputers.com

Website: cdicomputers.com

Warranty Terms & Conditions available at bit.ly/1IS014C

“CDI matches or exceeds the warranty given by new manufacturers like Dell or HP but still provides the same brand name systems my tech department was used to. They work closely with me to solve any problems and over the years we've had very few issues.”

Ric Palmer, Principal/Technology Coordinator
Bickleton School District, Washington

CUSTOMER SERVICE PORTAL - REGISTER TODAY!

- 🔍 Look up serial Numbers
- 🔧 Request Service/RMA
- 📄 Review account Balances
- 📄 Get Warranty Status
- 📄 Review Order History
- 🔗 Purchase Extended Warranties



visit: csportal.cdicomputers.com

CONTACT YOUR ACCOUNT MANAGER FOR MORE DETAILS.



1.888.226.5727

CDICOMPUTERS.COM

SALES@CDICOMPUTERS.COM

LIMITED WARRANTY TERMS & CONDITIONS



Warranties commence on the date of the CDI Invoice and cover faulty components, equipment and service labor. Customer must provide as proof of warranty, either CDI serial number associated with the faulty product, or invoice number. If CDI serial number is not available, MFG s/n could be used as well.



Warranties do not cover damage due to wear and tear, consumables, software related issues, defects caused due to negligence, accident, unreasonable use, modification, tampering, natural disaster or any other causes not specifically related to defective materials or workmanship.



CDI will repair, replace or credit faulty product as per customers' request. Replacements products will be of the same model/specifications, or similar ones, if the same not available.



CDI is not responsible for software or data losses of any kind, and specifically for any such losses during transit or while product is being tested or repaired. All warranty repairs must be returned to CDI.

CDI CUSTOMER SERVICE

To obtain support with functionality or shipping issues, DOA equipment or general technical service, please contact:

Customer Service Department

Telephone: 1-888-314-4471

Email: service@cdicomputers.com

Customer Service Portal at:

<http://csportal.cdicomputers.com>

RESPONSE TIME

Customers' calls (if placed during business hours) will not go to Customer Service voice mail box – all calls will be answered by customer service representatives. However, if a message is left, customers will be called back within 1 hour.

All emails related to customers' issues received by noon will be taken care of by the end of the very same business day. Emails received in the afternoon will be answered the following morning, if not the same day.

RMA TURNAROUND TIME

Replacement parts will be sent within 24 hours from the time when RMA is created, unless replacement parts are not available and need to be ordered. In case of business critical situation replacement parts might be shipped out with express or expedited service, as per Customer Service Reps discretion.

Replacement units will be shipped out within two-three business days from the time RMA is created, unless replacements are not available, and needs to be ordered, or customers will be offered by suitable replacements.



LIMITED WARRANTY TERMS & CONDITIONS



When contacting customer service customers will always have an opportunity to choose a course of action which will be taken when resolving the issues such as troubleshooting, replacement parts or replacement unit to be sent, defective unit to be sent back to CDI for repair, discount or credit to be given, or any other reasonable request. If a customer service representative is unable to solve your problem remotely, they will provide customers with RMA number (Return Material Authorization) and assist customers according their request.

ZERO COST OF OWNERSHIP GUARANTEE

Customers will never be asked to send defective parts nor do defective units back to CDI at their expense. Along with replacement parts/units, CDI will be sending prepaid shipping back labels, or will arrange pick up of all parts/units failed during the entire warranty period.

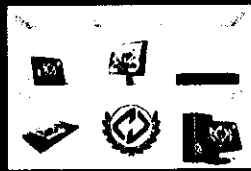
OTHER ADVANTAGES

- All communication responded to within 24 hours (average under 2 hours)
- Replacement units are cross shipped (we don't wait for you to send the bad part back)
- 97% approval rating
- Custom Online Portal allows self-serve warranty requests and tracking
- Years of expertise with school-specific issues
- Single contact who will solve all issues without transfers or delays
- In-house staff in all positions



CUSTOMER SERVICE PORTAL - REGISTER TODAY!

- 🔍 Look up serial Numbers
- 🔧 Request Service/RMA
- 💰 Review account Balances
- 📄 Get Warranty Status
- 📅 Review Order History
- 🛒 Purchase Extended Warranties



Visit: csportal.cdicomputers.com

CUSTOMER SERVICE DEPARTMENT

Phone: 1-888-314-4471

Email: service@cdicomputers.com

Customer Service Portal at:

<http://csportal.cdicomputers.com>



CONTACT YOUR ACCOUNT MANAGER TODAY FOR MORE DETAILS.



1.888.226.5727

CDICOMPUTERS.COM

SALES@CDICOMPUTERS.COM