Setting Up Schools for SUCCESS

Big ideas. The best plans. Expert support for the 21st century classroom.



At School Outfitters...

- We answer questions.
- We have it.
- We meet deadlines.



Trying to figure it all out and do the right thing?

- What do our teachers need?
- Where do I start?
- Who can help?
- You're thinking: "I'm about to waste HOURS searching through catalogs and websites for the right answers and products!"



We answer questions.

- Our team of experts is just a phone call (or web chat!) away.
 - Former educators on staff with first-hand experience outfitting 21st century learning environments.
 - 135 total employees
 - 30 sales consultants
 - **3** contract specialists
 - **3** installation supervisors
 - 2 product designers



Confused about "21st century classrooms"?

• What exactly IS a 21st century learning space?









We have answers.

- A 21st century classroom seeks to develop the "4C's":
 - Critical thinking
 - Collaboration
 - Creativity
 - Communication
- Studies show that when 21st century education and furniture work together, **students benefit:**
 - **Self-Worth** When students learn in new, vibrant spaces, they know their schools care about them, and are inspired to meet their full potential.
 - **Engagement** Learning spaces that encourage and facilitate self-discovery allow students to become active participants in their education.
 - Ownership Allowing students to create their own personal space within a learning environment gives them a feeling of responsibility for themselves and their success.
 - Achievement Active learning environments foster critical thinking and creativity, and help develop collaboration and communication skills.
 - Confidence The confidence that comes from exploring and achieving for themselves creates a determination in students to embrace future challenges and opportunities.
- Simply put, a 21st century classroom is:
 WHATEVER YOU NEED TO GET YOUR STUDENTS ACTIVELY ENGAGED IN LEARNING!







Confused about product options and "the look"?

- Have you ever ordered classroom furniture in the wrong size or color – and then had to hassle with returning it all?
- Are you stuck with a classroom that resembles a "FLEA MARKET"?



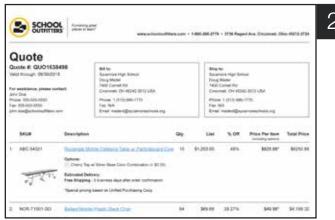
We can help you choose.

- Our experts can walk you through the process of choosing the right sizes, colors or fabrics for any product.
 - We'll define specifications.
 - Bring you solutions.
 - Make sure our plans work with YOUR budget. ...with confirmed, written pricing that's always accurate.
- We can even design your room's layout and provide samples!









Frustrated with a lack of product quality?







Poor quality furniture is:

- Unsafe
- A roadblock to learning
- A bad investment of school dollars
- A major hassle to maintain
- Overall negative impression for stakeholders

We've got it.

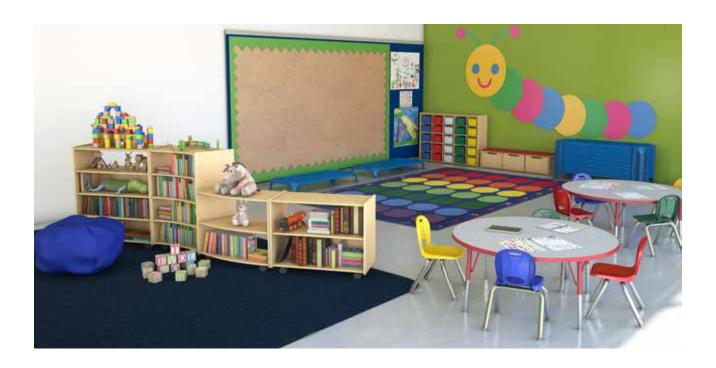
- We bring you the best.
- Thousands of quality products at prices you can afford.
- Four exclusive brands with products designed in-house.
- Many of our customer ratings on exclusive brand products:
 5 out of 5 stars!

Learniture









Warranties

- We offer competitive warranties on all our exclusive brand products for your peace of mind. A few examples:
 - **Limited lifetime warranty** on all Learniture science furniture, plus Norwood metal desks, glass boards & more
 - 20 year warranty on Sprogs wood preschool furniture, cots & soft play
 - **15 year warranty** on Learniture school chairs, stools & desks, plus cafeteria furniture
 - **10 year warranty** on Norwood melamine boards, tables, folding chairs, lecterns & more
 - 5 year warranty on Egghead document cameras
 - 3 year warranty on Egghead headphones



"Because kids will be kids we spend so much money on headphones. We love the 3 year warranty [on Egghead headphones] and the customer service with getting replacements is great."

- Teresa Kroes, McBain Rural Agricultural School

Certifications

- You'll find **hundreds** of **BIFMA**, **Greenguard**, **and UL** certified products from trusted brands in our selection.
- **BIFMA** testing simulates 10 years of use and abuse in normal conditions. This includes tests on:
 - Stability
 - Strength
 - Durability
 - Cyclical use
- **Greenguard** testing takes it one step further and checks for the presence of harmful chemicals in construction materials.

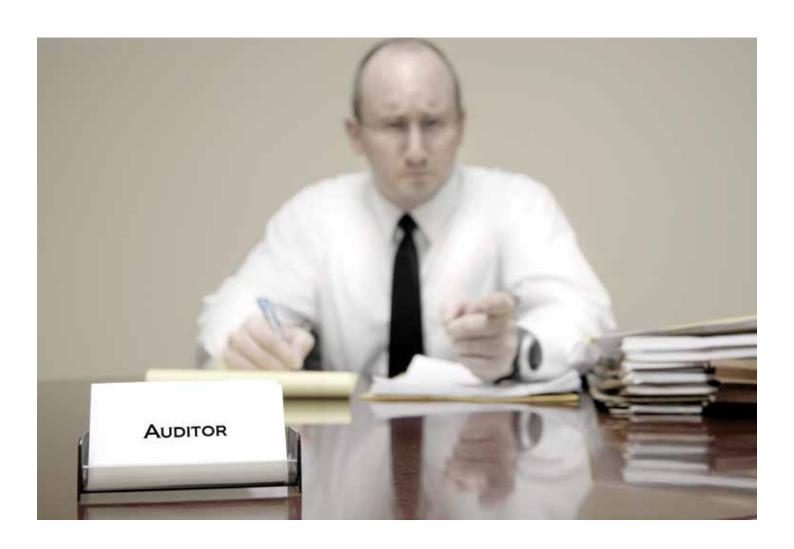






Nervous about purchasing compliance?

- Are you worried about an internal audit?
- Struggling with HARD to navigate state laws and school district regulations?
- Are you thinking: "Oh my...am I OK!?"



We know the rules.

- We've got the **contracts and co-ops** you need.
- Our specialists have:
 - **Dozens** of years of experience.
 - **Expertise** at navigating district regulations and state laws.
 - Deep knowledge of educational products and applications.
- We'll keep you **out of the headlines** and ensure all your key stakeholders are happy...and we mean *happy*!



Distressed with delays?

- Has a **vendor ever failed** to get your products in when they said they would?
- Have your students ever sat on a classroom FLOOR because a delivery truck failed to show up on time, and you heard "don't worry" or "there's nothing I can do"?



We meet deadlines.

- We work closely with our warehouses and carriers to ensure your order is delivered on time (and on budget).
- We build the right products ahead of time so they're ready for delivery when you are especially during the summer months.
- We have:
 - The right products in stock and ready to ship from 3 warehouses.
 - A customer relations team of 15 people dedicated to:
 - Keeping a close eye on your schedule and watching shipments on a daily basis.
 - Fixing any order issues ASAP.





Overwhelmed by installation?

- Have you ever faced a delivery truck at your back door with no lift gate and NO WAY to get products in the door?
- Have you ever scrambled to install rooms of furniture in a matter of hours because of a late delivery?



Assembly, debris & OLD furniture

 Have you been left frustrated and confused by complex assembly instructions?



 Have you wasted valuable time hauling away debris and old, heavy furniture BY YOURSELF?



Let us do the work.

- We bring your **personalized** delivery and installation services, including:
 - Room layout assistance
 - Pre-installation site visits
 - Product assembly and placement
 - Furniture and equipment haul away
 - Debris removal
 - Night and weekend installations







Angry by lack of after-sale support?

- Have you ever been delivered the WRONG products or DAMAGED products and weren't sure who to turn to?
- Or struggled with a confusing claims process on your product's warranty?

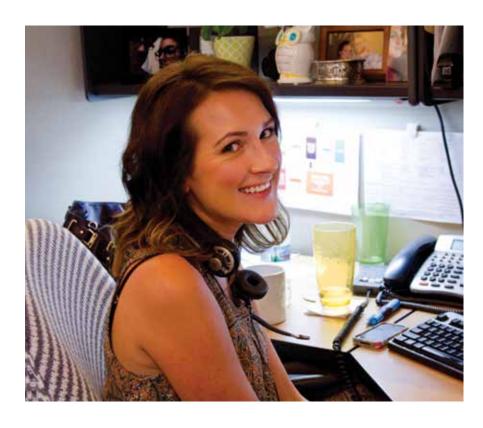






We're here to help.

- Our care doesn't stop at delivery or installation.
 - We replace damaged products or parts at no cost to you, or issue an entire refund.
 - Have a warranty issue? We'll save you time and frustration and handle the claims process for you!
- Plus, we follow through with surveys and phone calls post project to gather your feedback.
- It's how we ensure your ongoing satisfaction!







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