

The Interlocal Purchasing System

Purchasing Made Personal



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www.teracai.com



Teracai Corporation

EMAIL PO & VENDOR QUOTE TO: TIPSPO@TIPS-USA.COM PO AND QUOTE MUST REFERENCE VENDOR TIPS CONTRACT NUMBER ATTACH PO AS A PDF - ONLY ONE PO (WITH QUOTE) PER ATTACHMENT

	<u>PAYMENT TO</u>	<u>TIPS CONTACT</u>
ADDRESS	400 S Salina St Suite 201	NAME Charlie Martin
CITY	Syracuse	PHONE (866) 839-8477
STATE	NY	FAX (866) 839-8472
ZIP	13202	EMAIL tips@tips-usa.com

DISADVANTAGED/MINORITY/WOMAN BUSINESS ENTERPRISE: N

HUB: N

SERVING STATES

AL | AK | AZ | AR | CA | CO | CT | DE | DC | FL | GA | HI | ID | IL | IN | IA | KS | KY | LA | ME | MD | MA | MI | MN | MS | MO | MT | NE | NV | NH | NJ | NM | NY | NC | ND | OH | OK | OR | PA | RI | SC | SD | TN | TX | UT | VT | VA | WA | WI | WY | PR

Overview

Our TERACAI Meraki Managed Service is a comprehensive solution designed to optimize, monitor, and manage your Meraki networking infrastructure. Whether you're a small business or an enterprise, our service ensures that your Meraki devices operate at peak performance, providing a seamless and secure network environment.

Key Features:

1. Proactive Monitoring:

- Continuous monitoring of Meraki devices to identify potential issues before they impact your network.*
- Real-time alerts and notifications for critical events, ensuring rapid response and issue resolution.*

2. Configuration Management:

- Expert configuration and optimization of Meraki devices based on your specific business requirements.*
- Regular updates to accommodate changes in your network or business needs.*

3. Security Assurance:

- Implementation of best practices for Meraki security features.*
- Regular security audits and vulnerability assessments to safeguard your network against emerging threats.*

4. Performance Optimization:

- Ongoing fine-tuning of Meraki devices to ensure optimal performance and network efficiency.*
- Bandwidth management and optimization for seamless user experience.*

5. Firmware and Software Updates:

- Timely updates of Meraki firmware and software to ensure that your devices are running on the latest features and security patches.*

- Scheduled maintenance to minimize downtime during updates.*

Incident Response and Resolution:

- 24/7 monitoring and rapid response to network incidents.*
- Troubleshooting and resolution of issues to minimize impact on your operations.*

6. Usage and Performance Reporting:

•Regularly scheduled reviews to discuss insights and recommendations for continuous improvement.

7. Scalability and Growth Support:

•Assistance in scaling your Meraki network to accommodate business growth.

•Planning and implementation of new devices or features to align with evolving business needs.

Benefits:

1.Reduced Downtime:

•Proactive monitoring and quick issue resolution minimize downtime, ensuring continuous business operations.

2.Enhanced Security:

•Implementation of robust security measures to protect your network from potential threats.

3.Optimized Performance:

•Regular tuning and updates to keep your Meraki devices running at peak performance.

4.Expert Guidance:

•Access to a team of experienced professionals with in-depth knowledge of Meraki networking.

5.Cost Efficiency:

•Eliminate the need for dedicated in-house expertise, reducing overall operational costs.

Choose our TERACAI Meraki Managed Services for a worry-free and efficient network infrastructure, allowing you to focus on your core business activities while we take care of your Meraki environment.

AWARDED CONTRACTS "View EDGAR Doc" on Website

Contract	Comodity	Exp Date	EDGAR
240101	Technology Solutions, Products, and Services	05/31/2029	See EDGAR Certification Doc.

CONTACTS BY CONTRACTS

240101

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